

# PRIME<sup>SM</sup> Flexible Models Key Features Matrix

	Deployment Location	PRIME <sup>SM</sup> Licensing	PRIME Application Management (Secure Remote)	PRIME Hosting (& Application Management)	PRIME Processing
		PRIME AS A SERVICE			
		Client Site	Client Site	TSYS Site	TSYS Site
<b>Software</b>	<b>Software Licensing Agreement</b>	✓	✓	✓	☐
	PRIME Multi-Country, Multi-Institutional Application (PA-DSS Certified), Issuer and/or Acquirer Single Tenant/Single Instance Code - Intellectual Property (IP) Protected <i>User Empowerment; Documentation, Knowledge Transfer Training, Client-Driven Schedule for Enhancements/ Downtime, etc., UX Best Practices, Fast-to-Market New Product Templates &amp; User-Friendly Parameterisation, Integration Layer, Roadmap - User Feedback Work Streams</i>	✓	✓	✓	☐
	PRIME with TSYS InterActiv Value-Added Modules <i>Optional</i>	✓	✓	✓	☐
	Payment Scheme Compliance	✓	✓	✓	☐
	24/7 Service Desk Support, Dedicated Account Management, ITIL Best Practices	✓	✓	✓	☐
	Implementation Best Practices, 25+ yrs Expertise	✓	✓	✓	☐
	Oracle Products from TSYS <i>Optional</i>	✓	✓	✓	☐
PRIME Academy <i>Optional</i>	✓	✓	✓	☐	
<b>Business Processes</b>	<b>Application Management Agreement</b>	☐	✓	✓	☐
	Daily Application Operations	☐	✓	✓	☐
	Release Management	☐	✓	✓	☐
	Reconciliation & System Balancing	☐	✓	✓	☐
	Testing Support	☐	✓	✓	☐
<b>Infrastructure/ Platform As A Service</b>	<b>Hosting Agreement</b>	☐	☐	✓	☐
	PCI DSS Compliant State-of-the-Art, Top Tier TSYS Data Centre or TSYS-Managed Data Centre	☐	☐	✓	✓
	Infrastructure & Infrastructure Monitoring	☐	☐	✓	✓
	Network	☐	☐	✓	✓
	Physical Security	☐	☐	✓	✓
	Payment Scheme Connectivity	☐	☐	✓	✓
	Hardware, Application & Database Servers, Storage, Virtualisation	☐	☐	✓	✓
	Operating Systems & Databases	☐	☐	✓	✓
Disaster Recovery	☐	☐	✓	✓	
<b>Full Outsourcing</b>	<b>Full Service Processing Agreement</b>	☐	☐	☐	✓
	PRIME Multi-Tenant Shared Processing Platform, Payment Scheme/ PCI compliant Multi-Country, Multi-Institutional, Issuer and/or Acquirer. Integrated Value-Added Services Shared Platform for Innovation, Enhancements & Scale, Shared Release Schedule, Client Training.	☐	☐	☐	✓
	End-to-End Outsourced Operations, Disaster Recovery & Business Continuity	☐	☐	☐	✓
	Conversion Best Practices, 30+ yrs expertise	☐	☐	☐	✓
	PRIME Advisors & Consultancy <i>Optional</i>	✓	✓	✓	✓
	PRIME Managed Testing Services <i>Optional</i>	✓	✓	✓	✓
	Partner Value-Added Solutions/Services <i>Optional</i>	✓	✓	✓	✓
TSYS Call Centre Managed Services <i>Optional</i>	✓	✓	✓	✓	

Typically suited for those wanting a high degree of control, user empowerment and have experienced in-house IT resources and card centre capabilities.

Typically suited for those wanting a high degree of control, user empowerment but want to reduce in-house resources and increase operational efficiency by leveraging TSYS' PRIME subject matter experts to better manage the application (can also apply to cloud deployments). Allows flexibility to move operations in-house at any given time.

Typically suited for those wanting to retain a high degree of control while choosing to focus on OpEx expenditure rather than CapEx investment in their own data centre facilities. Leverages TSYS best-in-class infrastructure and platform management expertise.

Typically suited for those wanting traditional processing model where all support, maintenance, compliance and integrated services outsourced to TSYS processing experts.