# Your version of PRIME. Our experts.

# PRIME<sup>SM</sup> Application Management |

## Leverage our experts for your platform for even greater efficiency.

### HOW IT WORKS

You maintain control of your version of PRIME; we'll manage its operations at your client site, or a partner site of your choice — or even as a hosted model in a state-of-the-art TSYS® data centre.

We don't compromise on security. We'll support you remotely using secure remote access tools that are designed to enable your compliance with PCI DSS requirements.

- **Free up your resources** to allow them to focus on running your business, and leave the TSYS team to take care of running PRIME.

- **Derive benefits from our team's inherent knowledge of PRIME** and their experience in application management services ranging from daily operations utilising bespoke automation tools and dashboard, application change deployments, through to parameter maintenance requests and advanced live system monitoring.

- **Benefit from seamless release management** to ensure orchestration, environment synchronisation and communication with all stakeholders.

- **Leverage our reconciliation specialists** to achieve cost savings, with automated daily analysis reconciling feeds in and out of PRIME in issuing, acquiring and onus set-ups. This helps highlight when PRIME is out of balance in a timely manner, avoiding risk or potential revenue loss.

- **Achieve optimal efficiency** with testing support that uses proven smart, automated testing tools and dedicated specialist testers with system and process knowledge. This results in reduced test incidents and accelerated testing timeframes.

**TSYS**®

"Operational efficiency is key to any successful business. With PRIME Application Management, we not only gain from TSYS' global expertise of application management drawn from more than 30 years with their own data centres, but we also benefit 100 percent from their inherent knowledge of PRIME. Together, these create a compelling proposition for Application Management that complements BS PAYONE's existing PRIME licensed software deployment model, in all aspects of PRIME back-office operations, effective release management and code deployment, managed testing support and more."

**Falk Wieland,**
**Department Manager IT,**
**BS PAYONE**

- **Strategically utilise the application management operational model** to leverage your enterprise's operational expenditure over capital investment budget.

- **Feel confident about security.** We'll support you remotely using secure remote access tools that are designed to enable your compliance with PCI DSS requirements.

## WHY YOU NEED IT

PRIME Application management allows you to control your data and your version of the platform. It can be provided to any PRIME licensee, or offered with PRIME℠ Hosting in a TSYS data centre.

The range of managed testing support provided can also be extended with TSYS' independent PRIME℠ Managed Testing Services.

Effective application management with constant availability 24 hours a day, 7 days a week.

Seamless operations with TSYS operating as the single point of execution for production and non-production operational schedules,

Comprehensive follow-up with Incident reporting and handling.

# There's a lot more to tell you about PRIME Application Management:
## email primesales@tsys.com.

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