

Flexible Deployment Models with PRIMESM

PRIME as a Service

Key Features

	PRIME On Premise	PRIME Application Management (Secure Remote)	PRIME Hosting (& Application Management)	PRIME in the Cloud (Processing)	PRIME Processing
Deployment Location	Client Site	Client Site	TSYS Site	Cloud	TSYS Site
Software Licensing Agreement	✓	✓	✓	■	■
PRIME Multi-Country, Multi-Institutional Application (PA-DSS Certified), Issuer and/or Acquirer Single Tenant/Single Instance Code - Intellectual Property (IP) Protected <i>User Empowerment; Documentation, Knowledge Transfer Training, Client-Driven Schedule for Enhancements/ Downtime, etc., UX Best Practices, Fast-to-Market New Product Templates & User-Friendly Parameterisation, Integration Layer, Roadmap – User Feedback Work Streams</i>	✓	✓	✓	■	■
PRIME with TSYS InterActiv Value-Added Modules <i>Optional</i>	✓	✓	✓	■	■
Payment Scheme Compliance	✓	✓	✓	■	■
24/7 Service Desk Support, Dedicated Account Management, ITIL Best Practices	✓	✓	✓	■	■
Implementation Best Practices, 25+ yrs Expertise	✓	✓	✓	■	■
Oracle Products from TSYS <i>Optional</i>	✓	✓	✓	■	■
PRIME Academy <i>Optional</i>	✓	✓	✓	■	■
Application Management Agreement	■	✓	✓	■	■
Daily Application Operations	■	✓	✓	■	■
Release Management	■	✓	✓	■	■
Reconciliation & System Balancing	■	✓	✓	■	■
Testing Support	■	✓	✓	■	■
Hosting Agreement	■	■	✓	■	■
PCI DSS Compliant for Top Tier TSYS Data Centre, TSYS-Managed Data Centre or Cloud Environment	■	■	✓	✓	✓
Infrastructure & Infrastructure Monitoring	■	■	✓	✓	✓
Network	■	■	✓	✓	✓
Physical Security	■	■	✓	✓	✓
Payment Scheme Connectivity	■	■	✓	✓	✓
Hardware, Application & Database Servers, Storage, Virtualisation	■	■	✓	✓	✓
Operating Systems & Databases	■	■	✓	✓	✓
Disaster Recovery	■	■	✓	✓	✓
Full Service Processing Agreement	■	■	■	✓	✓
PRIME Multi-Tenant Shared Processing Platform, Payment Scheme/ PCI compliant Multi-Country, Multi-Institutional, Issuer and/or Acquirer. Integrated Value-Added Services Shared Platform for Innovation, Enhancements & Scale, Shared Release Schedule, Client Training.	■	■	■	✓	✓
End-to-End Outsourced Operations, Disaster Recovery & Business Continuity	■	■	■	✓	✓
Conversion Best Practices	■	■	■	✓	✓
PRIME Advisors & Consultancy <i>Optional</i>	✓	✓	✓	✓	✓
PRIME Managed Testing Services <i>Optional</i>	✓	✓	✓	✓	✓
Partner Value-Added Solutions/Services <i>Optional</i>	✓	✓	✓	✓	✓
TSYS Call Centre Managed Services <i>Optional</i>	✓	✓	✓	✓	✓

Typically suited for those wanting a high degree of control, user empowerment and have experienced in-house IT resources and card centre capabilities.

Typically suited for those wanting a high degree of control, user empowerment but want to reduce in-house resources and increase operational efficiency by leveraging TSYS' PRIME subject matter experts to better manage the application (can also apply to cloud deployments). Allows flexibility to move operations in-house at any given time.

Typically suited for those wanting to retain high degree of control while choosing to focus on OpEx expenditure rather than CapEx investment in their own data center facilities. Leverages TSYS best-in-class infrastructure and platform management expertise.

Typically suited for those wanting to leverage TSYS service expertise combined with a partner Cloud Service Provider (CSP) for PRIME cloud transformational benefits.

Typically suited for those wanting traditional processing model where all support, maintenance, compliance and integrated services outsourced to TSYS processing experts.

