PRIME^{SM} HOSTING & PRIME^{SM} APPLICATION MANAGEMENT

PRIME as a Service

TSYS

*A **Global Payments** Company*

Flexible Deployment Models

Future Proof Investment
Easy Integration
Speed-to-Market
Wide Functionality, Features & VAS
Attractive TCO
Compliant & Secure
User Control
End-to-End Services & Consultancy
Agile
Highly Scalable

| PRIME On-Premise | PRIME Hosting | PRIME In the Cloud | PRIME Processing /TS Prime |
| PRIME Application Management | | | |

PRIME as a Service Business Models
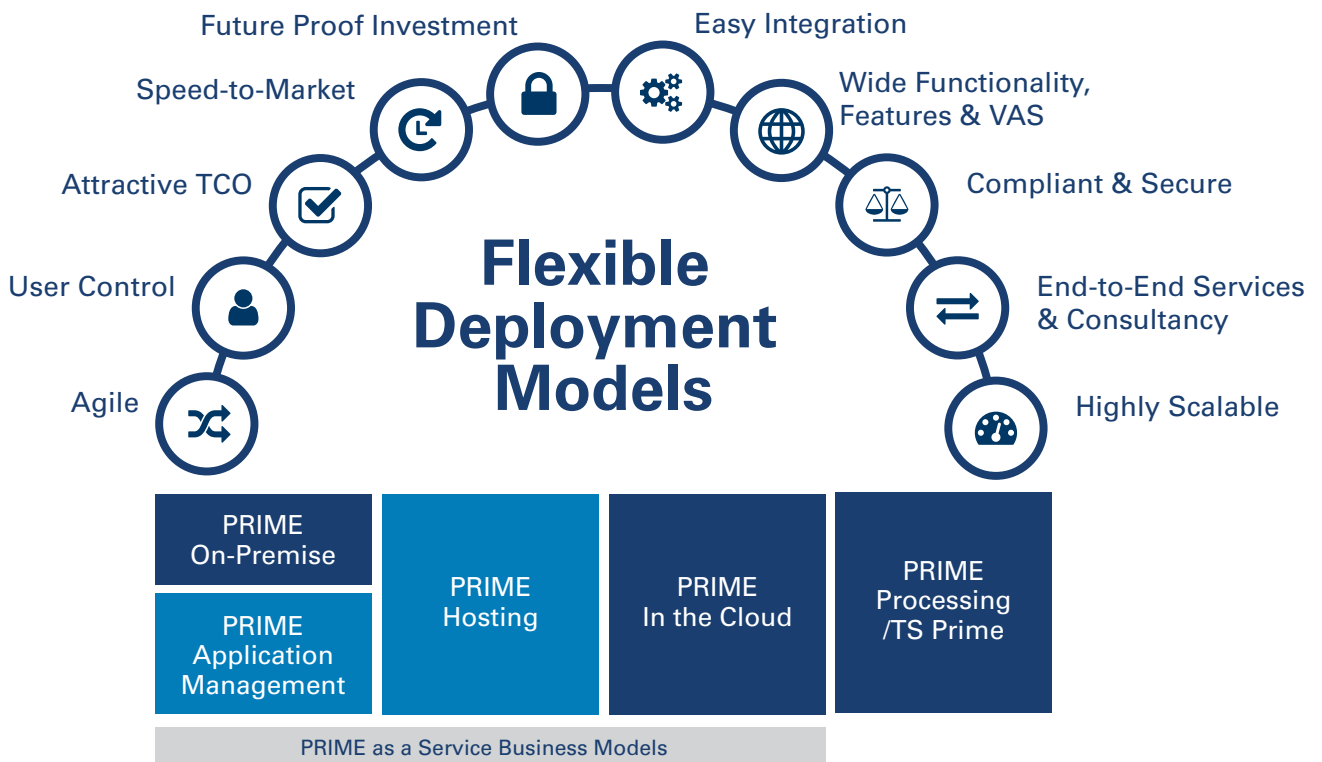
PRIME Hosting and PRIME Application Management are new options with PRIME as a Service Deployment models.

Hosting and PRIME Application means:

• Flexible operation model — a unique hybrid model that sits between traditional software licensing and processing options

• Control over your licensed version of the PRIME platform

• High security over your hosted data

• Compliant with industry standards

• Outsourced resource expertise in data centre operations, infrastructure and PRIME application management

Flexible business models for evolving needs.

Changes are afoot. The way businesses utilise their technology, manage their data and access their software applications is changing. We're seeing more and more companies looking for new and alternative ways to host and manage their software, driving the need for more flexible software deployment models.

Investment strategies vary, and there is an increasing demand for deployment models driven by OpEx expenditure over CapEx investment budgets.

So where can you look to address this need for flexibility? You can look to our trusted PRIME platform and our PRIME as a Service value proposition — where your licensed version of PRIME is hosted in a state of-the-art TSYS data centre and the application is managed by our TSYS PRIME experts. Or alternatively, your licensed PRIME software can be located in your own data centre — and you simply leverage the PRIME Application Management team to efficiently manage the application for you, remotely.

"Operational efficiency is key to any successful business. With PRIME Application Management, we not only gain from TSYS' global expertise of application management drawn from 30+ years with their own data centres, but we also benefit 100 percent from their inherent knowledge of PRIME. Together these create a compelling proposition for Application Management that complements BS PAYONE's existing PRIME licensed software deployment model, in all aspects of PRIME back-office operations, effective release management and code deployment, managed testing support and more."

Falk Wieland,
Department Manager IT, BS PAYONE

Agile PRIME operational model.
More flexibility. No compromise on security.

Whether you're an acquirer or issuer, national or global, PRIME Hosting can offer your business operations more agility and efficiency.

PRIME Hosting reduces total cost of ownership, minimises capital expenditure and removes time spent on procurement efforts at your end. TSYS secure data centres will provide for all hardware, application and database servers, licensed operating systems, virtualisation, storage, networks and monitoring capabilities to meet your PRIME Hosting requirements.

PRIME Hosting also includes PRIME Application Management, providing a dedicated team to run your daily PRIME application operations and undertake live application monitoring to drive down dependency on your own, often limited, resources.

Application management includes release management to ensure environment synchronisation, testing services to reduce testing timeframes and project cost and reconciliation/system balancing within PRIME to identify timely cost-saving opportunities.

High security and compliance.

All TSYS data centre facilities, processes and practices are designed for high security and are PCI DSS Compliant environments.

For clients opting to deploy their licensed version of the PRIME platform in their own data centre — we use secure remote access tools to enable your compliance with PCI DSS requirements, while we fulfill the PRIME Application Management service.

Hosting advantages while keeping you in control.

Outsourcing can be very effective for businesses wishing to minimise resource dependency and infrastructure redundancy.

That's where PRIME Hosting comes in. Combining the benefits of TSYS' rich data centre facilities and expertise — with the agility of your own hosted version of the licensed application — you are in a unique position of control over your customisations and your data. By managing the environment, we can also commit to keeping hosting clients on the latest version of the PRIME software, eliminating future upgrade costs.

Boosting operational performance and efficiency.

If you're looking to improve efficiency, getting our experts to run a version of our core platform doesn't get much better.

PRIME Application Management includes a range of services, provided by a TSYS team that support the application 24x7, 365 days a year. Improved efficiency is achieved via a Single Point of Execution for all areas, ranging from back-end production/non-production operational schedule execution, automated daily operational tasks and their monitoring, application patch deployments, to daily reporting.

Business operations are boosted by manual and automated testing support, and a value-added service reconciling and balancing feeds in and out of the PRIME system. This occurs through daily audits to identify any variances with a potential cost impact, and highlight opportunities to make cost savings.

ABOUT TSYS

TSYS is a leading global provider of seamless, secure and innovative solutions to payment card issuers — financial institutions and retail companies — in approximately 80 countries worldwide. With nearly 200 clients, and more than 638 million traditional accounts on file, TSYS succeeds by putting people and their needs at the heart of every decision to help them unlock payment possibilities. It's an approach TSYS calls People-Centered Payments®. TSYS is a Global Payments company (NYSE: GPN), tsys.com.

There's a lot more to tell you about PRIME Hosting & PRIME Application Management.
We'd love to talk to you about how it can help your business.
Please visit tsysprime.com or contact primesales@tsys.com.

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