

TSYS InterActivSM Merchant Portal

Empower your merchants,
improve efficiency.



Strengthen your merchant relationships by connecting them with their payments data, simply and securely.

WHY YOU NEED IT

- TSYS InterActiv Merchant Portal visualises realtime data from PRIME core payments solution.
- Increase your operational efficiency and reduce merchant queries by providing your merchants with a single, online interface to their real-time payment data.
- Improve merchant satisfaction and business efficiency by enabling merchants to take immediate actions through the portal.
- Enable your merchants with additional Virtual POS capability for MOTO transactions.
- Effectively manage portal user administration, support multi-level access and permissions, registration and authentication. Enable merchants with administrator permissions to create additional users direct.

- Gain fast business insights by exporting data for unified analytics with your enterprise, or visualising data through the merchant portal dashboard.

HOW IT WORKS

- Enables merchants to search quickly and view POS authorisations, POS transactions, merchant transactions and payments, through mobile-friendly screens designed on UX best practices.
- Allows merchants to raise inquiry requests on topics such as authorisation clarification, clearing clarification, payment clarification or any other topic, and integrate them into the acquirer's workflow and PRIME case manager application, for operators to deal with efficiently.



- Provides merchants with the option to manually add MOTO transactions and refunds through the virtual POS.
- Enables merchants to view statement transactions online, with print or export options.
- Option to brand the portal with your Acquirer logo and customise the portal with your company colour palette.

And benefit from continued new features from the portal's evolving product roadmap.

WORKS WELL WITH

PRIME Case Management –

Works with PRIME Case Management to support merchant inquiry requests.

PRIME Notification Service –

Works with PRIME Notification Service to support User Password notifications.

TSYS InterActiv Payment Gateway –

Works with TSYS InterActiv Payment Gateway to display 3D Secure e-commerce orders within the portal.

There's a lot more to tell you about
TSYS InterActiv Merchant Portal:
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